

Admn.I Section
Corporate Office
Bharat Sanchar Bhawan
New Delhi



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. BSNL/Admn.I/15-7/12 (pt.)

Dated: April 3, 2012

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To

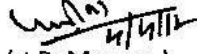
All CGMs

Sub: Settlement of claims under CGHS package rates for the overstay period of patient in the hospital in excess of days prescribed in package rate.

A reference was received on clarifications on the above subject in Corporate Office. In BSNL as we are following CGHS Rules in our medical policy; therefore we may follow the CGHS guidelines on the subject. The guidelines on the subject are as under:

As per the guidelines no additional charge on account of extended period of stay shall be allowed if that extension is due to infection on the consequence of surgical procedure or due to any improper procedure and is not justified. It further provides that if a patient has to stay in hospital for recovery for a period more than as prescribed in package rate in exceptional cases, supported by relevant medical records and certified as such by hospital, the additional reimbursement shall be limited to accommodation charges as per entitlement, investigation charges at approved rates, and doctors visit charges (not more than 2 visits per day by specialist/consultant) and cost of medicines for additional stay.

Heads of the Circle/CGMs may adopt similar procedure for settling the claim of overstay of patient in hospital in excess of days prescribed in package rate at the circle level. Heads of Circle/CGMs will be the Competent Authority to settle such cases/claims of exception, in their respective administrative jurisdiction. For Corporate Office, Director (HR) would be the Competent Authority for such cases/claims.


(J.P. Meena)

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